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Inspection report

29 High Peak Street Manchester **Greater Manchester** M40 3AT

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Ratings

Overall rating for this service

Inspected but not rated

Date of inspection visit:

20 October 2020

Date of publication:

04 November 2020

Is the service safe?

Inspected but not rated

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Summary of findings

Overall summary

We found the following examples of good practice.

The home had designated a fully self-contained and segregated unit as a Covid recovery unit. The unit had separate entrances and exits. The layout of the communal areas allowed residents to eat and drink where they wished to do so, which promoted social distancing and prevented congestion.

The manager allocated teams of staff to specific units at the home to prevent cross-contamination. The provider had given staff uniforms and shoes to wear at work. Staff changed into their uniforms for their shift and donned personal protective equipment (PPE) in a separate staff changing area located in each unit. The provider gave staff laundry bags for dirty clothes and offered them a laundry service.

The home had purchased a high specification video calling system to enhance contact between residents and their relatives. This provided a hands-free video call device with a camera that followed people as they moved around.

A multi-disciplinary clinical handover occurred for each hospital patient prior to discharge to the Covid recovery unit.

The home booked and paid agency staff for all their normal weekly hours to ensure that they did not work in other homes. This gave the home the flexibility to use those staff when they had staff shortages.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured that this service met good infection prevention and control guidelines as a designated care setting. **Inspected but not rated**



Moston Grange Nursing Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

Moston Grange Nursing Home provides accommodation, personal and nursing care for up to 64 people, some of whom are living with dementia. The service has been put forward as a designated care setting.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a review of infection control and prevention measures in care homes. The service had been identified for use by the Local Authority as a designated care setting in response to the Winter Plan for people discharged from hospital with a positive Covid-19 status. This inspection was to ensure that the service was compliant with infection control and prevention measures.

The inspection took place on 20 October 2020 and was announced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.