



**Registered Manager  
Miss Lyndsey Lloyd**

**Moston Grange Care Home with  
Nursing**

**29 High Peak Street  
Newton Heath**

**Manchester**

**M40 3AT**

**Tel: 0161 219 1300**

## **Aims and objectives**

Moston Grange Statement of Purpose is written to comply with Regulation 12 of the Care Quality Commission (Registration) Regulations 2009. This Statement of Purpose will be kept under review to ensure an accurate reflection of the services provided.

Moston Grange is part of the Equilibrium Healthcare group, which operates with a value, and belief system enshrined in human rights based approach in which Every Human Counts. All health care professionals and workers have a legal duty to protect patients' Human Rights (Human Rights Act, 1998).

Lyndsey Lloyd is the Registered Manager for Moston Grange and is committed to providing visible and proactive leadership to ensure the people who live at Moston Grange are safe, cared for and have positive outcomes whilst living at the home. This is achieved through a humanistic approach, which whole-heartedly challenges any aspects of care, which falls below outstanding. There is zero tolerance to any practice, which violates human rights and denies dignity.

Moston Grange is a preferred provider for people with complex conditions whose needs cannot be met in mainstream environments. This is based on a proven record of accomplishment of succeeding in stabilising acute episodes and achieving an improved quality of life.

## **The People who live at Moston Grange**

Moston Grange provides care and accommodation for older people. In particular, the home provide a service for people with dementia, people with alcohol related problems, acquired brain injury, degenerative disorders and mental health conditions. The home provides services in which either gender can be accommodated or gender specific services for men only.

The home aims to provide a service, which can meet moderate to high levels of dependence. Every person in the home will have a package of care that contributes to his or her overall personal, social and healthcare needs and preferences and is outcome based. Before services are provided the needs of the person will be assessed by a senior nurse who will prepare a comprehensive report stating how the person's needs and wants will be met. All admissions to the home are discussed with key stakeholders including the individual, family and friends in collaboration with all appropriate agencies. One to one support will be provided as part of a bespoke package of care and risk share agreements may be introduced at this stage.

People who live at the home will have their needs assessed as frequently as necessary, and the care and support provided have the flexibility to respond to changing needs or requirements. Person centred care plans draw on expert professional guidelines and provides a framework for the systematic and continuous planning of care for each person.

## **The People who work at Moston Grange**

Moston Grange knows that the leadership of the home is critical to all its operations. To provide leadership to the quality required, to ensure the home is "Well Led", the Registered Manager is highly qualified, competent and experienced for the role.

# Statement of purpose



A Senior Leadership Team and the Board support the Registered Manager. The ethos of this team is to promote a Person Centred Culture and remove any features of THEM and US care.

Moston Grange is aware our staff will always play a very important role in the person's welfare. To maximise the contribution of the staff to make a difference to people lives the home employs staff in sufficient numbers and with the relevant mix of skill and personal qualities to meet their needs.

Moston Grange provides at all times an appropriate number of Registered Nurses and support staff with qualifications in health and social care as required.

Safe recruitment policies and practices are in place, which both respect equal opportunities and protect the safety and welfare of the people who live at Moston Grange. A values based recruitment model is used and the equality and diversity of the staff team is prioritised and closely monitored. Staff welfare is high on the agenda. Moston Grange has access to a dedicated Human Resources department who assists in all aspects of recruitment, retention, conduct and performance.

Moston Grange offers all staff training, which is relevant to their induction, foundation experience and further development through experiential learning and accredited courses.

In addition to nursing and support staff the home benefits from the input of the following team members; occupational therapist, occupational therapy assistant, homemaker, resident involvement worker, domestic team, catering team, administration team and maintenance team.

## **Rights**

Moston Grange is aware of the impact disabilities and residing in a care home can have on people's human rights. We therefore work in a way to maintain individuals place in society and to uphold their rights as citizens. For example:

Ensuring everyone has full and equal access to all elements of the National Health Service.

Helping people to claim all appropriate welfare benefits and social services.

Assisting people to access public services in the community such as libraries, day centres and leisure facilities.

## **Privacy and Dignity**

Moston Grange operates its services using a human rights based approach this in its simplest terms translates, as "the dignity of the human person must be respected and protected."

The needs of the people who live at Moston Grange are assessed and specific care plans are put in place, which respect their autonomy, dignity and privacy. Holistic care is achieved through a Person-Centred structure, which incorporates into all aspects of daily life and involves a range of physical, sensory and emotional approaches.

Moston Grange actively seeks to promote a Person-Centred Culture and each individual who lives at Moston Grange is treated as a special and valued person. The profound effects of the difficulties people experience, which affect their communication, physical functioning, mobility and appearance, are compensated through turning toward well-being and relationship focused care instead of symptom focused.

# Statement of purpose



We recognise that life in a communal setting and the need to accept help with personal care are inherently invasive of a person's ability to enjoy the pleasure of being alone and undisturbed. We therefore strive to retain as much privacy as possible.

For example;

Help in intimate situations is given as discreetly as possible. Offering a range of locations around the home for people to be alone or with selected others including family and friends.

Providing locks on individual's storage space, bedrooms and other rooms in which they need at time to be uninterrupted.

Guaranteeing individuals privacy when using the telephone, opening and reading post and communicating with friends, relatives, professionals or advocates.

Ensuring the confidentiality of information the home holds about individuals.

## **Choice**

At Moston Grange, we aim to help the people who use our services exercise the opportunity to select from a range of options in all aspects of their lives in the following ways.

Providing meals which enable individual as far as possible to decide for themselves where, when and with whom they consume food and drink of their choice.

Offering a wide range of leisure activities and meaningful occupation.

Enabling individuals to manage their own time and not be dictated to by set communal timetables.

Avoiding where possible treating individuals as all the same.

Being confident with difference by respecting individual, unusual or eccentric behaviour in individuals.

Retaining maximum flexibility in the routines of the daily life of the home.

## **Equality and Diversity**

Equality and diversity is the thread that runs through everything we do at Moston Grange.

Moston Grange aims to provide a lifestyle for the people who live in the home, which satisfies their social, cultural, religious and recreational interests, needs and wants.

Person-centred care approaches help achieve equality. This is because individual needs will be met. This includes needs based on people's equality characteristics such as disability, culture, language, gender, religion, sexual orientation.

## **Safeguarding**

At Moston Grange, we aim to make the safeguarding of the people who live in the home our utmost priority and seek to comply with all legal requirements in our safeguarding practices. We therefore work closely with the local safeguarding adult's board over any issues relating to the safety of each individual from any kind of harm and the CQC are involved in accordance with their regulations.

# Statement of purpose



We adopt an approach to safeguarding which aims to make safeguarding personal (MSP). This involves putting the person more in control of their own safeguarding, in collaboration with families where appropriate, and generates a more person centred set of responses and outcomes. The key focus is to develop a real understanding of what people wish to achieve, recording their desired outcomes and then seeing how effectively these have been met.

## **Concerns, complaints and protection**

Despite everything that we do to provide a safe environment and an outstanding quality of care, we know that the people who live in the home, their families and friends and other professionals involved in their care may become dissatisfied from time to time.

Our philosophy of openness and transparency aims to immediately deal with any concerns or complaints as near to the time they occur as possible. Moston Grange operates a simple, clear and accessible complaints procedure and encourages regular feedback using suggestion boxes.

## **Families, friends and representatives**

At Moston Grange we prioritise help for individuals to maintain the links they wish to retain with their families and friend outside the home and can choose whom they see and when and where.

If an individual wishes, their friends and relatives are welcome to visit at any time convenient to the individual and to become involved in daily routines and activities.

If a family member, relative, professional person or advocate represents an individual, we will respect their involvement and offer all necessary facilities.

Moston Grange Nursing Home provides nursing services for adults (male and female) with a variety of types of dementia, alcohol related problems, acquired brain injury, degenerative disorder and mental health conditions, aged 18 years and over and whom may present with complex needs.

Moston Grange is situated in a cul-de-sac, which offers privacy and is easily accessible by car or public transport. There is a tram stop within 5 minutes walking distance. The local area offers an extensive range of services close to the home offering good access to the local community.

During 2019, Moston Grange underwent a total refurbishment completed to a high specification based on good practice guidance in the design of homes and living spaces for people with dementia and sight loss. The aim is to make peoples living spaces more, supportive and accessible, in bedrooms, bathrooms and shared areas of the home. A particular focus has been on colour and contrast, lighting, fixtures and fittings, kitchens, bathroom, family rooms, multi faith rooms and outdoor spaces. A collaborative approach was adopted working in collaboration with the people who

# Statement of purpose



live and work in the home, family and friends, local health and social care agencies and our regulators.

## **The Environment**

The physical environment of the home is designed for convenience and comfort. At Moston Grange we do the following:

Maintain the buildings and grounds in a safe condition.

Make detailed arrangements for the communal areas of the home to be safe, comfortable, and accessible to families and friends.

Supply toilet, washing and bathing facilities suitable for the people for whom we care.

Arrange for specialist equipment to be available to maximise individual's independence.

Provide individual accommodation to a high standard and see that individuals have their own possessions around them.

Ensure the premises are kept clean, hygienic and free from unpleasant odours, with systems in place to control the spread of infection.

## **Accommodation**

The accommodation is provided across four individual houses, Hollybank, Woodside, Deanvale and Olive Grove. All accommodation is located on the ground floor offering disabled access and facilities, which comply with legislation.

Each individual house provides a homely living environment and is comprised of:

Sixteen individual en-suite bedrooms, some with individual shower facilities.

Nurse call alarms in each bedroom and en-suite.

Three main areas offering household living – kitchen/diner, large living rooms.

Assisted bathroom and shower facilities with sensory lighting and nurse call alarms.

Spacious outside areas with sensory features.

People are not restricted and free to move around the individual houses and outside areas as long as it is safe for them to do so. Should people need additional support to access their environment safely this will be provided by the staff team.

The nursing team have access to an office in which confidential information is stored and to a well-equipped clinic to assist in meeting the physical and medical needs of the individual.

## **Other facilities and services provided**

In addition to the individual houses, the home offers other facilities, which include:

A café and activity centre providing a wide range of social activities, hobbies and leisure interests.

A well-equipped salon and barbers, which offers pampering and grooming services. Multi-faith room to enable religious and spiritual observances for individuals, their families and staff.

Visitors and family rooms providing dedicated space to spend time with loved ones or quiet time during visits.

Main kitchen providing home cooked food, snacks and beverages throughout the day.

Well-equipped laundry, which provides a 7 day a week laundry service for all individuals.

Reception, management and administration space providing:

The operation of effective quality assurance and quality monitoring systems.

Accounting and financial procedures that safeguard individual interests.

Appropriate assistance in the management of personal finances.

Keeping up to date and accurate records on all aspects of the home and the people who live and work in it and ensure that the health, safety and welfare of individual and staff are promoted and protected.

Meeting room, which provides private and confidential space for meetings with professionals, families and staff.

A well-equipped training room, which is used to facilitate staff training and external professional forums.

Moston Grange provides a fully adapted wheelchair assisted vehicle and drivers, which is available to each individual through a booking system.

## **Security**

Moston Grange aims to provide an environment and structure of support, which responds to the need for security in the following ways.

All visitors must use the booking in system, which complies with safety and legal requirements.

Each house has a doorbell, which is used to alert staff to a visitor.

External doors are accessed using a swipe system access to which is monitored through an electronic access system.

Individuals who are not subject to Deprivation of Liberty Safeguards will be given access to a swipe in accordance with a risk assessment.

## **Information Technology and Assistive Technology**

Wi-Fi is available for individuals and their guests.

# Statement of purpose

Assistive technology is provided following a comprehensive needs assessment, which is kept under review.

## Staffing and Qualifications

